

Windows Installation of Palm Conduits after upgrade from MeetingMaker 7.5 to 8.6

This communication is to inform you of upcoming changes to how you synchronize your MeetingMaker calendar with your Palm OS handheld device. You are receiving this communication because you responded to a previous email stating that you currently use this functionality.

In past upgrades of MeetingMaker, conduits for Palm OS were included in the MeetingMaker upgrade files, i.e. the installation files could detect the Palm Desktop and if this was present, asked at the time of install if you wanted to install the conduits. The latest upgrade to MeetingMaker does not include this option. The installation of Palm conduits is a separate installation that must be done **AFTER** a successful client software upgrade of version 7.5 to 8.6.

AHC IS has provided a link on the mm.ahc.umn.edu website with these conduits. If you want to continue to sync your calendar with your Palm OS device from your Windows computer, you must do one of two things.

Option 1: Self Installation

- Call the AHC IS helpdesk and request temporary admin rights so you have the ability to install and execute the Palm Conduits for MeetingMaker.
- Reboot your machine twice to ensure admin rights have propagated to your workstation.
- Go to mm.ahc.umn.edu and download the Palm conduits to your desktop
- Execute the files to install the conduits.

Testing done by AHC IS indicates that the specific configuration, such as server name, etc. is retained if the installation is done by the *same user* who originally loaded the Palm Conduits.

Option 2: Field Tech Installation

If you don't choose option 1, send an email to ahc-is@umn.edu and request be placed on a list for an AHC IS technician to visit your desktop after the MeetingMaker upgrade to reinstall the conduits for you. Include your AHC Device number in the email. When the technician visits your desktop, he/she will need the Palm in the cradle to perform the installation.

If you choose Option 2, we are asking that you email us as soon as possible so we can schedule the appropriate resources necessary to complete the project in a timely manner.